



December 1, 2023

Eric Prause Cable Television Advisory Council 505 Cat Tail Lane Manchester, CT 06042

RE: Rate Change Notification

Dear Chairperson Prause:

We wanted to let you know that effective January 4, 2024, we are increasing the rates of some of our services to reflect the increased costs of doing business. We will begin communications to our customers 30 days prior to the increase, which will appear as a message on their bill.

We don't make this decision lightly as we know that any bill increase can have an impact. With that in mind, we remain strongly committed to helping our customers however we can.

Listed below is a list of our upcoming price changes for video services.

Price Changes for services:

Video:

- Basic Starter will change from \$56.00 to \$61.00
- Cox TV Starter will change from \$56.00 to \$61.00
- Contour Starter will change from \$56.00 to \$61.00
- Basic Preferred will change from \$105.00 to \$115.00
- Cox TV Preferred will change from \$105.00 to \$115.00
- Contour Preferred will change from \$105.00 to \$115.00
- Cox TV Ultimate will change from \$145.00 to \$152.00
- Contour Ultimate will change from \$145.00 to \$152.00
- Economy Pack will change from \$21.50 to \$24.00
- Entertainment Pack will change from \$10.00 to \$15.00
- Sports & News Pack will change from \$30.00 to \$35.00
- Max will change from \$15.00 to \$16.00
- MGM+ will change from \$12.00 to \$6.00
- Starz will change from \$9.00 to \$10.00
- Flex Watch will change from \$3.50 to \$8.50
- Flex Watch Latino will change from \$13.50 to \$18.50
- Starter TV will change from \$25.00 to \$30.00
- Contour Flex Starter will change from \$30.00 to \$35.00
- Contour Flex Economy will change from \$51.50 to \$59.00
- TV Economy will change from \$51.50 to \$59.00
- TV Economy Plus will change from \$59.00 to \$64.00



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- TV Essential will change from \$98.50 to \$108.00
- Advanced TV will change from \$103.50 to \$113.00
- Contour TV will change from \$103.50 to \$113.00
- Advanced TV Preferred will change from \$115.50 to \$125.00
- Contour TV Preferred will change from \$115.50 to \$125.00
- Advanced TV Premier will change from \$127.50 to \$137.00
- Contour TV Premier will change from \$127.50 to \$137.00
- Advanced TV Ultimate will change from \$171.49 to \$180.99
- Advanced TV Ultimate with 4 Premiums will change from \$180.49 to \$189.99
- Advanced TV Ultimate with Revord 6 DVR will change from \$179.00 to \$188.50
- Contour TV Ultimate with Record 6 DVR will change from \$179.00 to \$188.50
- Contour TV Ultimate will change from \$172.00 to \$181.50
- Super Mix will change from \$113.50 to \$123.00
- El Mix will change from \$53.49 to \$58.49
- TV Economy Latino will change from \$54.50 to \$62.00
- Paquette Latino will change from \$36.00 to \$41.00
- Contour Flex Starter Latino will change from \$40.00 to \$62.00
- Contour Flex Economy Latino will change from \$61.50 to \$69.00
- Contour TV Latino will change from \$113.50 to \$123.00
- Contour TV Latino Preferred will change from \$125.50 to \$135.00
- Contour TV Latino Ultimate will change from \$195.51 to \$205.01
- Regional Sports Surcharge will change from \$13.50 to \$15.00

Seasonal Services:

- Seasonal TV will change from \$12.99 to \$13.00

If you have any questions, please don't hesitate to reach me at 757-897-0209 or Derrick. Williams@cox.com.

Sincerely,

Derrick Williams

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Government Affairs Relations Sr. Analyst